File 1:ERIC 1966-2004/Jul 21 (c) format only 2004 The Dialog Corporation File 2:INSPEC 1969-2005/Apr W4 (c) 2005 Institution of Electrical Engineers File 5:Biosis Previews(R) 1969-2005/Apr W3 (c) 2005 BIOSIS 6:NTIS 1964-2005/Apr W3 File (c) 2005 NTIS, Intl Cpyrght All Rights Res File 7:Social SciSearch(R) 1972-2005/Apr W4 (c) 2005 Inst for Sci Info File 8:Ei Compendex(R) 1970-2005/Apr W4 (c) 2005 Elsevier Eng. Info. Inc. File 9:Business & Industry(R) Jul/1994-2005/Apr 28 The Gale Group (c) 2005 File 10:AGRICOLA 70-2005/Mar (c) format only 2005 The Dialog Corporation 11:PsycINFO(R) 1887-2005/Apr W4 File (c) 2005 Amer. Psychological Assn. File 13:BAMP 2005/Apr W4 (c) 2005 The Gale Group File 15:ABI/Inform(R) 1971-2005/May 02 (c) 2005 ProQuest Info&Learning 16:Gale Group PROMT(R) 1990-2005/Apr 29 File (c) 2005 The Gale Group 18:Gale Group F&S Index(R) 1988-2005/May 02 File (c) 2005 The Gale Group File 19:Chem. Industry Notes 1974-2005/ISS 200517 (c) 2005 Amer.Chem.Soc. File 20:Dialog Global Reporter 1997-2005/May 02 (c) 2005 The Dialog Corp. File 21:NCJRS 1972-2005/Apr (c) format only 2005 The Dialog Corporation File 22: Employee Benefits 1986-2005/Apr (c) 2005 Int.Fdn.of Empl.Ben.Plans File 25:Weldasearch-19662005/Mar (c) 2005 TWI Ltd File 26:Foundation Directory 2005/Apr (c) 2005 Foundation Center File 27: Foundation Grants Index 1990-2005/Apr (c) 2005 Foundation Center File 29:Meteor.& Geoastro.Abs. 1970-2002/Jul (c) 2002 Amer.Meteorological Soc. File 30:AsiaPacific 1985-2005/Apr 04 (c) 2005 Aristarchus Knowledge Indus. 31: World Surface Coatings Abs 1976-2005/Apr File (c) 2005 PRA Coat. Tech. Cen. File 34:SciSearch(R) Cited Ref Sci 1990-2005/Apr W4 (c) 2005 Inst for Sci Info File 35:Dissertation Abs Online 1861-2005/Mar (c) 2005 ProQuest Info&Learning 36:MetalBase 1965-20050502 File (c) 2005 The Dialog Corporation File 38: America: History & Life 1963-2004/Q1 (c) 2004 ABC CLIO Inc. File 39: Historical Abstracts 1973-2004 (c) 2004 ABC-CLIO File 40:Enviroline(R) 1975-2005/Mar File 42: Pharmaceuticl News Idx 1974-2005/Apr W3 (c) 2005 ProQuest Info&Learning 47: Gale Group Magazine DB(TM) 1959-2005/May 02

(c) 2005 The Gale group

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48:SPORTDiscus 1962-2005/Sep
         (c) 2005 Sport Information Resource Centre
File
      49: PAIS Int. 1976-2005/Jan
         (c) 2005 Cambridge Scientific Abstracts Inc.
File
      50:CAB Abstracts 1972-2005/Mar
          (c) 2005 CAB International
File
      51: Food Sci. & Tech. Abs 1969-2005/Apr W4
          (c) 2005 FSTA IFIS Publishing
File
      52:TSCA Chemical Substances Inventory 2003/OCT,
          (c) 2003 ACS
File
      53:FOODLINE(R): Science Sight 1972-2005/Apr 25
          (c) 2005 LFRA
File
      54:FOODLINE(R): Market Sight 1979-2005/Apr 25
         (c) 2005 LFRA
File
      58:GeoArchive 1974-2005/Mar
         (c) 2005 Geosystems
File
      62:SPIN(R) 1975-2005/Feb W1
         (c) 2005 American Institute of Physics
File
      63:Transport Res(TRIS) 1970-2005/
         (c) fmt only 2005 Dialog Corp.
File
      65: Inside Conferences 1993-2005/Apr W4
         (c) 2005 BLDSC all rts. reserv.
      66:GPO Mon. Cat. 1978-2005/May
File
         (c) format only 2005 The Dialog Corp
      67:World Textiles 1968-2005/Apr
File
         (c) 2005 Elsevier Science Ltd.
File
      70:SEDBASE 1996/Jan Q1
         (c) 1996 Elsevier Science B.V.
      71:ELSEVIER BIOBASE 1994-2005/Apr W3
File
         (c) 2005 Elsevier Science B.V.
      73:EMBASE 1974-2005/Apr W4
File
         (c) 2005 Elsevier Science B.V.
File
      74:Int.Pharm.Abs 1970-2005/Apr B2
         (c) 2005 Amer.Soc.of Health-Sys.Pharm.
      75:TGG Management Contents(R) 86-2005/Apr W4
File
         (c) 2005 The Gale Group
File
      79: Foods Adlibra (TM) 1974-2002/Apr
         (c) 2002 General Mills
File
      80:TGG Aerospace/Def.Mkts(R) 1982-2005/May 02
         (c) 2005 The Gale Group
File
      81:MIRA - Motor Industry Research 2001-2005/Mar
          (c) 2005 MIRA Ltd.
File
      85:Grants 2005/May
         (c) 2005 ORYX Press
File
      86:Mental Health Abstracts 1969-2000/Jun
         (c) 2000 IFI/CLAIMS(r)
File
      87:TULSA (Petroleum Abs) 1965-2005/Apr W4
         (c) 2005 The University of Tulsa
File
      88: Gale Group Business A.R.T.S. 1976-2005/Apr 29
         (c) 2005 The Gale Group
      89:GeoRef 1785-2005/Apr B1
File
         (c) 2005 American Geological Institute
File
      91:MANTIS(TM) 1880-2005/Apr
         2001 (c) Action Potential
File
      92:IHS Intl.Stds.& Specs. 1999/Nov
         (c) 1999 Information Handling Services
File
      93: TableBase(R) Sep 1997-2005/Apr W3
         (c) 2005 The Gale Group
Set
        Items
                Description
       939414
                (CREAT? OR DEVELOP? OR GENERAT?) (5N) (LEAD OR LEADS OR CLIE-
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02-May-05 02:03 PM

Sylvia Keys

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NT? OR CUSTOMER?)
       152392 (PREDICT? OR FORETELL? OR FORECAST? OR FORESEE?) (5N) (RESPO-
S2
            NSE? OR RESPOND? OR FEEDBACK?)
S3
     10760856 (OFFER OR OFFERS OR PROMOTION? OR INCENTIVE? OR DISCOUNT?)
S4
        85640 (OFFER OR OFFERS OR PROMOTION? OR INCENTIVE? OR DISCOUNT?)-
            (5N) (RESPONSE? OR RESPOND? OR FEEDBACK?)
S5
           61
               S1(10N)S2
S6
            6
                S5(10N)S3
S7
            5
               RD (unique items)
S8
            4
               S5(10N)S4
S9
            1
               S8 NOT S7
          134
S10
               S1(3N)S4
S11
           3
               S10 AND LOAN?
           3
               S11 NOT (S7 OR S9)
S12
S13
           3
              RD (unique items)
S14
           61
               S2(5N) (FINANCING OR LOAN OR LOANS OR MORTGAGE?)
               S14 NOT (S7 OR S9 OR S13)
S15
           61
              S15 NOT PY>2001
S16
           39
S17
           32 RD (unique items)
S18
           25
               S17 NOT RESPONDENT?
       748143 (PREDICT? OR FORETELL? OR FORECAST? OR FORESEE?) (5N) (MODEL
S19
            OR MODELS OR SIMULATION?)
        85640 (OFFER OR OFFERS OR PROMOTION? OR INCENTIVE? OR DISCOUNT?) -
S20
             (5N) (RESPONSE? OR RESPOND? OR FEEDBACK?)
S21
      3455947
               (FINANCING OR LOAN OR LOANS OR MORTGAGE?)
S22
          556
               S20 (5N) S21
S23
          490
               S22 NOT RESPONDENT?
S24
            7 S23(10N) (CREAT? OR DEVELOP?.OR GENERAT?) (5N) (LEAD OR LEADS
            OR CLIENT? OR CUSTOMER?)
S25
            6 S24 NOT (S7 OR S9 OR S13 OR S18
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7/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2005 The Gale Group. All rts. reserv.

08234102 Supplier Number: 69291112 (USE FORMAT 7 FOR FULLTEXT)
PeopleSoft offers up "Accelerated" PeopleSoft 8 for midsized
companies. (Product Announcement)

Messmer, Ellen Network World, pNA Jan 11, 2001

Language: English Record Type: Fulltext

Article Type: Product Announcement

Document Type: Magazine/Journal; General Trade

Word Count: 572

... of customer activity.

The "Marketing Insight" tool quantifies the effectiveness of marketing campaigns based on leads generated and profiles of respondents. "Sales Activity Insight" details sales forecasting accuracy and impact of discounts. "Support Insight" evaluates customer service activities based on call and caseload trends, plus performance related...

7/3,K/2 (Item 2 from file: 16)

DIALOG(R) File 16:Gale Group PROMT(R) (c) 2005 The Gale Group. All rts. reserv.

07182607 Supplier Number: 61209451 (USE FORMAT 7 FOR FULLTEXT)

Be prepared when meeting the relations BYLN:.

Precision Marketing, p23

April 3, 2000

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1651

... actions can be recorded over time. By observing and analysing the events and behaviour of **customers**, business rules" can be **developed** that **predict** the **customer**'s readiness to **respond** to particular marketing **offers** at a specific moment in time.

The ability to detect the events which signal changes...

7/3,K/3 (Item 3 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

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06395165 Supplier Number: 54818504 (USE FORMAT 7 FOR FULLTEXT)

NCR to Help Businesses Harness Power of Event-Driven Marketing with New
'MarketingAgent' Software.

PR Newswire, p4955

June 8, 1999

Language: English Record Type: Fulltext.

Document Type: Newswire; Trade

Word Count: 1366

... actions can be recorded over time. By observing and analyzing the events and behavior of **customers**, 'business rules' can be **developed** that **predict** the **customer**'s readiness to **respond** to particular marketing **offers** at a specific moment in time.

Highlights of the new CRMS 4.0 offering include...

7/3,K/4 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

10993619 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Special Report: Be prepared when meeting the relations: Customer Relationship Managementis the new buzzword on the street, but what is it all about and how does a company make it work? Dan Harrington offers a few handy, insightful tips to help marketers i

PRECISION MARKETING, p23

April 03, 2000

JOURNAL CODE: FPM LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1642

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... actions can be recorded over time. By observing and analysing the events and behaviour of **customers**, business rules" can be **developed** that **predict** the **customer** 's readiness to **respond** to particular marketing **offers** at a specific moment in time. The ability to detect the events which signal changes...

7/3,K/5 (Item 2 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

02313982 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Acuity HealthGroup Formed by Omnicom Group, Inc. to Enhance Pharmaceutical Marketing Results

PR NEWSWIRE

July 24, 1998 8:51

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 968

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... and broadcast advertising (medical, pharmaceutical, DTC and OTC), patient recruitment, interactive services, sales training, branding, promotional services, media buying, inbound and outbound telemarketing, direct response television, patient profiling and segmentation, predictive modeling, direct mail, lead generation and continuity programs.

For additional information, please contact Acuity HealthGroup at 212-590-7686.

/CONTACT...

?

9/3,K/1 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2005 The Dialog Corp. All rts. reserv.

05661319 (USE FORMAT 7 OR 9 FOR FULLTEXT)

NCR to Help Businesses Harness Power of Event-Driven Marketing with New 'MarketingAgent' Software

PR NEWSWIRE

June 08, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1399

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... actions can be recorded over time. By observing and analyzing the events and behavior of **customers**, 'business rules' can be **developed** that **predict** the **customer** 's readiness to **respond** to particular marketing **offers** at a specific moment in time.

Highlights of the new CRMS 4.0 offering include...

13/3,K/1 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01993052 49802100

Teleservices creates multifaceted relationships with banking customers

Martocci, Russell A

Call Center Solutions v18n7 PP: 82-86 Jan 2000

ISSN: 1521-0774 JRNL CODE: TLM

WORD COUNT: 2197

...TEXT: Special CD interest and low credit card rates must be quickly marketed before rival banks offer a response.

While direct mail **generates customer** responses over time, teleservices achieves immediate reaction. Banks can benefit from detailed daily reports or...

...can be used to diversify a customer's banking services into mortgages, CDs and auto loans. Customers calling for assistance in online banking can also be approached in these areas. A...

...per call allowed, to provide customers with maximum savings.

Other Banking Applications

Bank mortgage and loan departments can increase efficiency by outsourcing teleservices. With current low interest rates and the increasing volume of home construction and sales, loan officers do not have time to take inbound calls.

Candidates can be prescreened through teleservices...

...TSRs. Calls that meet the proper parameters can then be forwarded to a specially designated loan officer. Initial financing and discounted rates

13/3,K/2 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01870248 05-21240

Reaching new heights

Jacobson, Tom

Credit Union Management v22n6 PP: 50-53 Jun 1999

ISSN: 0273-9267 JRNL CODE: CUM

WORD COUNT: 2395

...TEXT: member/customer service. Among transactions most frequently conducted via the call center are account inquiries, loan servicing, funds transfer, opening of new accounts and investment transactions. Call center interactions-through live...

...efficiency is evolving into a measure of the center's ability to maximize opportunities to **generate** revenue or **respond** to **customer** inquiries.

Here, we **offer** 10 strategies that can help credit unions achieve greater overall call center utilization and efficiency...after disconnecting with the member/customer. Wrap-up time might involve writing comments,

processing a **loan** application, or following up with another area of the credit union. Both inbound and outbound...

13/3,K/3 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
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01444519 00-95506 **Defending against predators**Lazerson, Jeff

Mortgage Banking v57n9 PP: 20-24 Jun 1997

ISSN: 0730-0212 JRNL CODE: MOB

WORD COUNT: 2572

ABSTRACT: The average cost to acquire a loan, whether pooled, wholesale or retail, ranged form 125 basis points to 150 basis points. The cost added up to \$1,030 per loan based upon 1995 statistics. On the servicing revenue side, each conventional loan is worth 28 basis points annually. Each government loan is worth 44 basis points annually. Each adjustable-rate mortgage and each jumbo is worth 37.5 basis point each year. After paying \$60 to \$180 per loan in direct expenses, net income adds up to \$297 on average for every loan on the books. At minimum, loans should be kept on the books long enough recover the cost of acquisition. Defensive marketing...

...TEXT: SERVICING PORTFOLIO IS SUPPOSED TO ADD UP:

You acquire millions, perhaps billions of dollars in **loan** servicing through bulk acquisition, wholesale and retail origination. And this does not come cheaply. According...

...the Mortgage Bankers Association of America's (MBA) figures, the average cost to acquire each <code>loan</code>, whether pooled, wholesale or retail, ranged from 125 basis points to 150 basis points. The cost added up to \$1,030 per <code>loan</code> based upon 1995 statistics (the latest available reporting year).

On the servicing revenue side, each conventional loan is worth 28 basis points annually. Each government loan is worth 44 basis points annually. Each adjustable-rate mortgage and each jumbo is worth 37.5 basis points per year. After paying \$60 to \$180 per loan in direct expenses, your net income adds up to a meager \$297, on average, for each loan you have on the books.

Your goal is to keep the servicing on the books for as long as you can. At minimum, you want to keep each loan on the books long enough to recover the cost of acquisition. It is critical that...

- ...everything you can to maintain that consistent income flow. The additional value added from each loan you retain in the servicing portfolio can be leverage for increased credit lines, or can...
- ...new borrowersand they're calling on your current customers. If they're not pushing refinance loans, they're offering second mortgages that take the property up to and beyond 100 percent loan to value (LTV). For the most vulnerable of servicers, owning the servicing rights on a...
- ...hunting for bulk servicing buys or industry consolidation plays, or opening the spigot on new loan origination. These are good solutions if you've got the capital to leverage or processing efficiency that gives you a cost or service advantage in loan origination. But perhaps it's time

for another approach to the dilemma of customer attrition...

... This condition is what makes a servicing portfolio such an easy target for predatory mortgage loan solicitation.

Loan customers, once the human barnacles of American consumerism, are increasingly being singled out by marketers...

- ...a deep understanding of the business of mortgage banking. Ask them to sell you a **loan** or any financial product you are marketing. Judge for yourself. If you can't be...10,000 or more in servicing fees over their lifetimes, spread across the several mortgage **loans** they need. This life-ofborrower perspective to customer valuation puts a new face on the...
- ...just a mortgage. Maybe you can't offer your customers a checking account, a car **loan** or a retirement savings account. But you can partner with companies that do offer those...
- ...by competing firms.

As a mortgage broker operating in Southern California, I've been originating **loans** for 10 years. With one exception, I've never seen a servicer defend its servicing...

- ...10 years of origination experience, never has a borrower asked me to steer a new loan back to the company that serviced his or her current mortgage. That says something about...
- ...ve become very effective at using refined marketing lists to match prospective borrowers to the **loan** programs that I am particularly qualified to offer. I've accumulated a variety of techniques... ...may be looking to trade up or down in properties. You can model for current **loan** -to-value ratio, and target customers who have the equity available to support a second ...to identify opportunities for debt-consolidation mortgage lending.

Assuming you're updating the database with <code>loan</code> pay-offs and <code>responses</code> to direct marketing <code>offers</code>, you can <code>develop</code> behavioral models that identify the <code>customers</code> that are most likely in the market for <code>loan</code> products, or at risk for predatory solicitation. At this stage, you've refined your direct...

- ...10 percent response rate to a solicitation but only convert 5 percent of responders to **loan** applications. You may have misdirected your offer to the wrong people, but chances are equally...
- ...the cutting edge of database marketing, you're enticing some customers into the market for loan products before it even occurred to them they might be in the market for a...
- ...deal with this is to segment your sales force into teams that specialize in certain loan programs, or in dealing with certain kinds of customers. A new paradigm

The first step...

...mortgage direct-marketing consultant. He is the author of How to Make a Fortune in **Loans** Without Leaving Your Desk and is president of Portfolio Mortgage Corporation. He can be reached...

(Item 1 from file: 7) 18/3,K/1

DIALOG(R)File 7:Social SciSearch(R)

(c) 2005 Inst for Sci Info. All rts. reserv.

Genuine Article#: 218YH No. References: 39

Title: Symbiosis vs. crowding-out: the interaction of formal and informal credit markets in developing countries

Author(s): Jain S (REPRINT)

Corporate Source: GEORGE WASHINGTON UNIV, DEPT ECON/WASHINGTON//DC/20052 (REPRINT)

Journal: JOURNAL OF DEVELOPMENT ECONOMICS, 1999, V59, N2 (AUG), P419-444 Publisher: ELSEVIER SCIENCE BV, PO BOX 211, 1000 AE AMSTERDAM, NETHERLANDS Language: English Document Type: Article (ABSTRACT AVAILABLE)

... Abstract: projects, thereby forcing borrowers to resort to the informal sector for the remainder of the loan . We use the model to predict how the market structure responds to changes in the environment, and we consider the policy implications of various forms of...

18/3,K/2 (Item 1 from file: 9)

9:Business & Industry(R) DIALOG(R) File (c) 2005 The Gale Group. All rts. reserv.

2748847 Supplier Number: 02748847 (USE FORMAT 7 OR 9 FOR FULLTEXT) Indiana CU Latest To Partner With Bank For Business Loans (In a partnership with a bank, Telco Credit Union is offering commercial

lending services) Credit Union Journal, v IV, n 10, p 1+

March 06, 2000

DOCUMENT TYPE: Journal (United States) LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 845

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...or improvements, and was prompted by a desire to increase the \$409-million CU's loan portfolio.

Still too new to predict its success, early responses from members have been positive, said Andy Mattingly, TCU's VP of marketing.

"A lot...

(Item 2 from file: 9)

DIALOG(R) File 9: Business & Industry(R) (c) 2005 The Gale Group. All rts. reserv.

1558898 Supplier Number: 01558898 (USE FORMAT 7 OR 9 FOR FULLTEXT) WAIT NOT WANT NOT

(Planners are having a difficult time when it comes to predicting growth in 1997 due to glacial demographic forces)

Brandweek, v XXXVII, n 30, p s30+

July 22, 1996

DOCUMENT TYPE: Journal ISSN: 1064-4318 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 1884

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...to turn on the sprinkler," said David Berson, chief economist for Fannie Mae, the federal mortgage agency. Berson predicts that the Federal Reserve will respond to 4 percent second quarter growth by tightening money supply in August.

Whether or not...

18/3,K/4 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2005 ProQuest Info&Learning. All rts. reserv.

02277880 90774226 Lending culture permeates CU McKay, Robert Credit Union Magazine v67n11 PP: 24 Nov 2001

ISSN: 0011-1066 JRNL CODE: CUG

WORD COUNT: 622

... TEXT: to 9% response rate for an annual average of more than \$8 million in auto loans .

Home equity loans . We use predictive modeling to maximize response while minimizing expense. Predictive models use membership profile and historical data to assign scores to each household. We rank...

18/3,K/5 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01183870 98-33265

Heading for the fall

Cathcart, Charles

Global Investor n85 PP: 51-52 Sep 1995 ISSN: 0951-3604 JRNL CODE: GLI

WORD COUNT: 1687

... TEXT: first easing by the Fed, mortgage interest rates plunged back below 8% and housing is responding in predictable fashion. The drop in mortgage rates has been facilitated by and in line with last spring's rally in Treasury...

18/3,K/6 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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00951643 96-01036

The role of medium of exchange in merger offers: Examination of terminated merger proposals

Sullivan, Michael J; Jensen, Marlin R H; Hudson, Carl D Financial Management v23n3 PP: 51-62 Autumn 1994

ISSN: 0046-3892 JRNL CODE: FMG

WORD COUNT: 6487

... TEXT: explanations. The absence of valuation effects for bidding firm shares provides evidence contrary to the response predicted by the financing hypothesis, suggesting that offer medium does not signal private information about bidding firm value.

1...

18/3,K/7 (Item 4 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2005 ProQuest Info&Learning. All rts. reserv.

00805063 94-54455

Strategic facilities planning

Kovac, E J; Thompson, R A

Planning Review v22n1 PP: 44-49 Jan/Feb 1994

ISSN: 0094-064X JRNL CODE: PLR

WORD COUNT: 3033

- ...TEXT: with any hybrid alternatives, can be analyzed for second-order effects such as:
- * Flexibility to respond to forecast changes.
- * Sensitivity to **financing** alternatives (such as lease-versus-buy choices).
- * Ability to adapt to real estate market fluctuations...

18/3,K/8 (Item 5 from file: 15)

DIALOG(R) File 15:ABI/Inform(R)

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00677362 93-26583

Neural networks

Jost, Allen

Credit World v8ln4 PP: 26-33 Mar/Apr 1993

ISSN: 0011-1074 JRNL CODE: CW

WORD COUNT: 3904

...TEXT: customers and in servicing, maintaining, and managing accounts. Statistical scoring models are used to evaluate loan applications, rank collections accounts, and predict direct mail responses. Scoring offers the advantages of measurable risk assessment. consistent loan decisions, and automated account processing...

18/3,K/9 (Item 6 from file: 15)

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00654602 93-03823

The Effects of Predictability on Stock Price Response to the Financing Decision

Schadler, Frederick P.; Moore, William T.

Journal of Business Finance & Accounting v19n6 PP: 865-875 Nov 1992 ISSN: 0306-686X JRNL CODE: JBF

The Effects of Predictability on Stock Price Response to the Financing Decision

18/3,K/10 (Item 7 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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00158055 81-27932

Integrating Cash Management and Risk Management-How Far Have the Big Firms Gone?

Pertl, Mars A.; Loy, David

Cash Flow v2n7 PP: 44-47 Sep 1981

ISSN: 0196-6227 JRNL CODE: CFL

...ABSTRACT: degree of integration of working capital and risk management practices in organizational structure, planning and **forecasting**, and **financing**. **Responding** firms indicated that the majority have not significantly integrated their working capital and risk management...

18/3,K/11 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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07292433 Supplier Number: 61854973 (USE FORMAT 7 FOR FULLTEXT) Predictive Systems Implements E-Commerce Infrastructure Management Framework for First Union National Bank.

Business Wire, p1440

May 2, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 732

... to implement its e-commerce and Internet strategies -- including retail banking, commercial banking, brokerage, and mortgage services -- Predictive Systems rapidly responded to the bank's need to ensure high availability and security for its customers. In...

18/3,K/12 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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04207280 Supplier Number: 46153706 (USE FORMAT 7 FOR FULLTEXT) Brazil -- Stiff New Curbs Aim to Choke Flow Of Foreign Funds Lagniappe Letter, v13, n4, pN/A

Feb 16, 1996

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 560

(USE FORMAT 7 FOR FULLTEXT) TEXT:

...interest rates. The measures, which affect privatization funds, issues by Brazilian companies abroad and interbank loans under Resolution 63, are in **response** to dramatic **forecasts** by foreign banks that up to \$50 billion could enter Latin American markets this year...

18/3,K/13 (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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04095993 Supplier Number: 45969425 (USE FORMAT 7 FOR FULLTEXT)

DEERE & COMPANY FOURTH QUARTER EARNINGS

PR Newswire, p1130NYTH020

Nov 30, 1995

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1889

... moderate growth," Becherer said. Housing starts are projected to increase slightly over 1995 levels in **response** to lower **mortgage** rates now **forecasted** for 1996. Consumer spending is expected to remain at relatively strong levels throughout most of...

18/3,K/14 (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

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03242076 Supplier Number: 44456273 (USE FORMAT 7 FOR FULLTEXT)

NOMURA'S CORCORAN BULLISH ON COMMERCIAL SECTOR

Mortgage-Backed Securities Letter, v9, n8, pN/A

Feb 21, 1994

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 762

... With a background in private lending and modeling commercial losses at Prudential in order to **forecast loan** losses and **respond** to regulatory concerns, Corcoran said that the credit experience in the commercial sector currently is...

18/3,K/15 (Item 5 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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02532557 Supplier Number: 43353829 (USE FORMAT 7 FOR FULLTEXT)

NAVA: Agents Lead Pack In VA Sales

National Underwriter Life & Health-Financial Services Edition, p7

Oct 5, 1992

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 684

... expand into more distribution channels, he said, making expanded use of banks and savings and loans and direct response channels. He also predicted that 'more mutual funds will enter the scene.'

As for who is buying VAs, Joseph...

18/3,K/16 (Item 6 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

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01965951 Supplier Number: 42514550 (USE FORMAT 7 FOR FULLTEXT)

Fitness: When Credit is Due

SportStyle, v0, n0, p13

Nov 11, 1991

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 863

... signs.

Vendors may be noticing accounts going under, but are they throwing out life rafts? **Predictably**, manufacturers are **responding** to their dealers' **financing** needs in a variety of ways. Some are using the economic situation to lure business...

18/3,K/17 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

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01486152 Supplier Number: 41799968

Capital Holding Corporation - Company Report

Investext, p1-16

Jan 16, 1991

Language: English Record Type: Abstract

Document Type: Magazine/Journal; Trade

ABSTRACT:

...sector.

Tables in report: Bond Portfolio 1989-90; Bonds Relative To Equity 1989-91; Direct Response Group 1986-91; Forecast 1989-91; Loan Breakout By Type & Geography; Net Basis Point Spreads 1985-90; Operating Earnings By Business Segment...

18/3,K/18 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

19218109 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Tele2 denies need for external financing

NORDIC BUSINESS REPORT

October 09, 2001

JOURNAL CODE: WNOR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 86

... AB issued today (9 October) a statement denying media reports that it would need external **financing** in the **foreseeable** future.

Responding to information in the Swedish financial newspaper Finanstidningen, Tele2 said that its own calculations showed...

18/3,K/19 (Item 2 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

15062706 (USE FORMAT 7 OR 9 FOR FULLTEXT)

India: Andhra Bank plans insurance foray by Dec

BUSINESS LINE

February 09, 2001

JOURNAL CODE: FBLN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 244

(USE FORMAT 7 OR 9 FOR FULLTEXT)

 \dots of diversification identified by the bank include infrastructure financing, leasing/hire purchase and power sector **financing** .

Mr Vasanthan **predicted** an "overwhelming **response**" to its IPO of Rs 150 crore at par, which opens on February 14. After...

18/3,K/20 (Item 3 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

10691565 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Banks are moving to the Internet with home-loan offers but high processing costs are still eating into their margins, Sara French reports

SOUTH CHINA MORNING POST, p5

April 23, 2000

JOURNAL CODE: FSCP LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 959

(USE FORMAT 7 OR 9 FOR FULLTEXT)

drop, so do banks' margins . . . to the point where it becomes unprofitable to originate new loans .

Forrester predicts banks will respond in one of two ways. Lenders could opt to automate as much as possible, standardise...

18/3,K/21 (Item 1 from file: 34)

DIALOG(R) File 34:SciSearch(R) Cited Ref Sci (c) 2005 Inst for Sci Info. All rts. reserv.

Genuine Article#: 390PX No. References: 7 09288775

Title: Seismic performance evaluation of cast-in-steel-shell (CISS) piles

Author(s): Silva PF (REPRINT); Seible F

Corporate Source: Univ Missouri, Ctr Infrastruct Engn

Studies, Rolla//MO/65401 (REPRINT); Univ Missouri, Ctr Infrastruct Engn Studies, Rolla//MO/65401; Univ Calif San Diego, Dept Struct Engn, San Diego//CA/92103

Journal: ACI STRUCTURAL JOURNAL, 2001, V98, N1 (JAN-FEB), P36-49

ISSN: 0889-3241 Publication date: 20010100

Publisher: AMER CONCRETE INST, 38800 INTERNATIONAL WAY, COUNTRY CLUB DRIVE, PO BOX 9094, FARMINGTON HILLS, MI 48333-9094 USA

Language: English Document Type: ARTICLE (ABSTRACT AVAILABLE)

... Abstract: influenced the lateral response of CISS piles. Observations recorded during testing were correlated with analytical predictions to characterize the loan deformation response, predict damage levels and establish performance limit states for CISS piles under seismic loading.

18/3,K/22 (Item 1 from file: 47)

DIALOG(R) File 47: Gale Group Magazine DB(TM)

(c) 2005 The Gale group. All rts. reserv.

05837913 SUPPLIER NUMBER: 63192626 (USE FORMAT 7 OR 9 FOR FULL TEXT)

E-biz cliffhanger. (Amazon.com's revenue) (Brief Article)

Stross, Randall E.

U.S. News & World Report, 129, 2, 44

July 10, 2000

DOCUMENT TYPE: Brief Article ISSN: 0041-5537 LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 910 LINE COUNT: 00070

come in the first quarter of 2001, which the company won't survive without additional financing . The company's official response to these dire predictions is to ignore the distant scenario and instead point to the \$1 billion of cash...

18/3,K/23 (Item 1 from file: 75)

DIALOG(R)File 75:TGG Management Contents(R)

(c) 2005 The Gale Group. All rts. reserv.

00244530 SUPPLIER NUMBER: 67720678 (USE FORMAT 7 FOR FULL TEXT) Raising Capital Using Monthly Income Preferred Stock: Market Reaction and Implications for Capital Structure Theory.

Irvine, Paul; Rosenfeld, James

Financial Management, 29, 2, 5

Summer, 2000

ISSN: 0046-3892 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 7589 LINE COUNT: 00604

is structured as follows. Section I briefly describes the static trade-off theory of corporate financing behavior and offers predictions of the common stock response based on the firm's use of proceeds. Section II provides a description and brief...

18/3,K/24 (Item 2 from file: 75)

DIALOG(R) File 75:TGG Management Contents(R) (c) 2005 The Gale Group. All rts. reserv.

00157034 SUPPLIER NUMBER: 13005875 (USE FORMAT 7 FOR FULL TEXT) Growth opportunities and the new stock price response to new financing. Pilotte, Eugene

The Journal of Business, v65, n3, p371(24)

July, 1992 ISSN: 0021-9398 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 8987 LINE COUNT: 00731

Williams (1987) and the free cash flow theory of Jensen (1986) provide this foundation. Both predict that the stock price response to new financing depends on the growth prospects for the issuing firm. For mature firms, that is, firms...the stock price response to new financing. Ambarish, John, and Williams (1987) and Jensen (1986) predict a positive stock price response to new financing by growth firms and a negative stock price response to new financing by mature firms...

18/3,K/25 (Item 1 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2005 The Gale Group. All rts. reserv.

SUPPLIER NUMBER: 55437882

Symbiosis vs. crowding-out: the intersection of formal and informal credit markets in developing countries.

Jain, Sanjay

The Journal of Development Economics, 59, 2, 419(2)

August, 1999

ISSN: 0304-3878 LANGUAGE: English RECORD TYPE: Abstract

...AUTHOR ABSTRACT: projects, thereby forcing borrowers to resort to the informal sector for the remainder of the loan . We use the model to predict how the market structure responds to changes in the environment, and we consider the policy implications of various forms of...

25/3,K/1 (Item 1 from file: 9)

DIALOG(R)File 9:Business & Industry(R)

(c) 2005 The Gale Group. All rts. reserv.

2327587 Supplier Number: 02327587 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Will the SHAKEDOWN in Asia continue?

(Even though the Asian crisis is continuing, it is not the end of the world: Philippine confectionery consumption should rise at 11.25% rate by 2000; South Korea's consumption should hit 270 tons by same year; and Singapore and Taiwan are in fairly good shape) 0

Candy Industry, v 163, n 11, p 24+

November 1998

DOCUMENT TYPE: Journal ISSN: 0745-1032 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 2020

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...that can answer all their concerns, and with whom a long-tern relationship can be **developed**," he says.

"In response, LMC offers extended long-range financing packages which provide customers the luxury of delaying or postponing debt. This has been favorably received, and many of...

25/3,K/2 (Item 1 from file: 15)

DIALOG(R) File 15:ABI/Inform(R)

(c) 2005 ProQuest Info&Learning. All rts. reserv.

01146406 97-95800

Catalog fulfills computer wish list

Egolf, Karen

Telephony v230n3 PP: 16 Jan 15, 1996

ISSN: 0040-2656 JRNL CODE: TPH

WORD COUNT: 801

...TEXT: used to seeing this, and as we've added new things like the phone bill financing offer, customers have responded better and better."

The project, which was **created** by Brian Buffington, director of business **development** for Small Business Services, is targeted at the company's 1 million small business customers...

1 25/3,K/3 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

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09246835 Supplier Number: 80493552 (USE FORMAT 7 FOR FULLTEXT)

StarVox Attracts \$10 Million In Fourth Round Funding; IP Telephony Software Developer Will Use Investments To Expand Product Capabilities and Increase Support for Solution Partners.

Business Wire, p0861

Dec 3, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 540

strong demand for our lineup of value-added voice services software. With this round of financing complete, we can aggressively respond to our customers ' demands to offer state-of-the-art communications services."

StarVox markets several leading products that allow telcos and Next Generation (NGN) service providers to provide carrier-grade voice services to business customers. StarVox VoIP Business...

25/3,K/4 (Item 2 from file: 16) DIALOG(R) File 16: Gale Group PROMT(R) (c) 2005 The Gale Group. All rts. reserv.

Supplier Number: 48418575 (USE FORMAT 7 FOR FULLTEXT) Chase Using Customer Data Base for Marketing NATHAN, SARA American Banker, p12

April 13, 1998

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 943

the branch staff, the number of loan applications tripled. Now the bank is trying to **develop** more detailed information, such as which **customers respond** to **offers** for credit lines or term **loans**. For example, Ms. Soldatos said, Chase can use the data base to track how often a customer calls a telephone call center to inquire about balances and whether a check has cleared ...

25/3,K/5 (Item 1 from file: 20) DIALOG(R)File 20:Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

20113346 (USE FORMAT 7 OR 9 FOR FULLTEXT)

StarVox Attracts \$10 Million In Fourth Round Funding; IP Telephony Software Developer Will Use Investments To Expand Product Capabilities and Increase Support for Solution Partners

BUSINESS WIRE

December 03, 2001

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT WORD COUNT: 504

(USE FORMAT 7 OR 9 FOR FULLTEXT)

strong demand for our lineup of value-added voice services software. With this round of financing complete, we can aggressively our customers ' demands to offer state-of-the-art respond to communications services."

StarVox markets several leading products that allow telcos and Next Generation (NGN) service providers to provide carrier-grade voice services to business customers. StarVox VoIP Business...

25/3,K/6 (Item 2 from file: 20) DIALOG(R)File 20:Dialog Global Reporter (c) 2005 The Dialog Corp. All rts. reserv.

01346788 (USE FORMAT 7 OR 9 FOR FULLTEXT) Chase Using Customer Data Base for Marketing SECTION TITLE: Small Business

SARA NATHAN

AMERICAN BANKER , v163, p12

April 13, 1998

JOURNAL CODE: WAMB LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 800

(USE FORMAT 7 OR 9 FOR FULLTEXT)

Now the bank is trying to develop more detailed information, such as which customers respond to offers for credit lines or term loans. For example, Ms. Soldatos said, Chase can use the data base to track how often a customer calls a telephone call center to inquire about balances and whether a check has cleared...